



BBB of El Paso
550 E. Paisano
El Paso, TX 79901
Tel: 915-577-0191 Fax :915 577-0209

April 2, 2014

Bill Murray
Mesa Home Improvement Inc
8020 B Artcraft Rd
El Paso, TX 79932

Thank you for supporting the Better Business Bureau. In 2008, we issued over 10 million reliability reports nationwide to consumers requesting pre-purchase information about companies. We provide these reports FREE to the public 365 days a year, 24 hours a day, 7 days a week!

In order to be sure we provide the correct information to the public, we invite you to review the information that we have on file for your company. As a member of the BBB we wish to ensure that the information that we are providing to your potential customers is as accurate as possible.

In order to do this, we encourage you to use our ONLINE FORM to update your information. The URL (website address) below will take you directly to this form on our website:

<http://el Paso.app.bbb.org/sbq> (UserID: 95060197 Passcode: 6a9b53bb25)

You may also complete the form located on the reverse side of this letter and mail or fax it to us.

Please look carefully at the telephone and fax number areas of this sheet and let us know any and all numbers used for your business (including 800,900, rollover and remote call forwarding). Our automated system is driven by telephone/fax numbers so having accurate information is critical so that consumers can find you easily. In addition, many consumers may search our database using your email and/ or web address, so please be sure to include this information as well.

Thank you again for your support and we look forward to receiving this updated information.

Sincerely,

Magnolia M. Gutierrez
Operations Manager


Better Business Bureau – Standard Business Questionnaire –

Please verify that the following information regarding your business is complete and accurate. This form may not contain ALL the information the BBB has on file for your business. Please visit our website to view the complete file and make changes to this information. In the case that you do not have access to the internet, please make your changes directly on this form and return it to BBB. Be aware that the Company Name, Address, Phone, Contact Person(s), Type of Business and Business Start Date affect your BBB Rating.

Please visit: <http://elpaso.app.bbb.org/sbq> (UserID: 95060197 Passcode: 6a9b53bb25)

For BBB use only:

BBB File # :95060197

Printed: April 2, 2014

 Rating: **A+**

FOD: 1995-06-13

Business Name (Corporate/Legal Name) Mesa Home Improvement Inc		This form was filled out by (your name):	
Other Names Attached to Your Business (Doing-Business-As, Operating Names, etc...)		Date business originally began operations (mm/dd/yyyy) 06/01/1995	
Main Location 8020 B Arcraft Rd El Paso, TX 79932	Mailing Address (if different from main address) 8020 B Arcraft Rd El Paso, TX 79932	Other Locations No other locations on file	
Correspondence with the BBB We have the ability to correspond with your business by EMAIL, MAIL, or FAX. Which of these methods do you prefer (circle one)? eMail Mail Fax Your file is currently configured to correspond by: Mail In addition to the method of correspondence above, use the following space to indicate which person, address, email address, or fax number we should forward consumer correspondence to. Please include any special instructions as to how you would like your correspondence sent (if any, ie: all correspondence to one location etc...)			
Gross annual sales (not shared publicly) Currently: 20,000,000.00 (circle one) (\$1-\$999,999) (\$1M-\$19,999,999) (\$20M-\$99,999,999) (\$100M-\$999,999,999) (\$1B-\$9,999,999,999) (\$10B-\$49,999,999,999) (50B+) Annual # of Customers(not shared publicly) Currently: 1 (circle one) (1-499) (500-49,999) (50,000-99,999) (100,000-999,999) (1,000,000-9,999,999) (10,000,000-49,999,999) (50,000,000+)			
Telephone Numbers 915 845-3104 Main Reported 915 269-6186 Reported	Fax Numbers 915 845-3106 Main Reported	Web Addresses www.915remodeling.com	Email Addresses
Owner/President/CEO (include title) Bill Murray President		Partners/Managers/Other Contact People (include title)	
The business is a (circle one). Currently Corporation Is a nonprofit business? Yes No Corporation Proprietorship Partnership LLC Other: _____			
Date business was incorporated (mm/dd/yyyy) (if applicable)	Incorporated in the state or province of...	# of employees (including owner) 5	Date business began operations locally (mm/dd/yyyy) 06/01/1993
Date business began operations under current owner (mm/dd/yyyy)			
Type of Business Category (yellow page categories) *Home Improvements Kitchen Planning & Remodeling Service Kitchen & Bath - Design & Remodeling Bathroom Remodeling		Please provide trade license numbers, issue dates, expiry dates and issuing agencies (if applicable)	
Briefly describe your business' products/services			
The information you provide to the BBB is used in our general reporting to the public. The information (including email addresses) will NOT be sold or otherwise distributed to any other party. Please provide all the information above that applies to your business. This will enable the BBB to provide a more accurate and reliable report to the thousands of consumers who use the BBB as a source for pre-purchase information. We invite you to use our website to review and update your information on a regular basis. If not provided below, please contact the BBB for a user name and password for this site.			
http://elpaso.app.bbb.org/sbq (UserID: 95060197 Passcode: 6a9b53bb25)			

June 4, 2015

BBB Paso del Norte
550 E. Paisano Drive
El Paso, TX 79901

Bill Murray
President
Mesa Home Improvement Inc
8020 B Artcraft Rd
El Paso, TX 79932

Dear Accredited Business:


Congratulations! This year marks a significant milestone in your commitment to Better Business Bureau Paso del Norte. It is my pleasure to inform you that your business has earned a Special Accreditation Recognition Award from Better Business Bureau Paso del Norte.

This award honors your work of enhancing and maintaining an ethical marketplace. It also recognizes your support of the BBB and its mission.

Support from businesses and organizations are critical to achieving the goals and objectives of the BBB. Without companies, like Mesa Home Improvement Inc, who take the time and make the effort to support our activities and programs, this organization, would not be as successful.

Thank you for your outstanding efforts.

Cordially,



Margaret Perez
President & CEO